

BIODEX

Biodex Medical Systems, Inc.
20 Ramsey Road, Shirley, New York, 11967-4704

To Our Valued Customers, Friends and Colleagues,

As the COVID-19 pandemic continues to impact our lives, communication is more essential than ever. Biodex is implementing important steps to ensure there is no disruption to business, continuing to deliver the level of service you've come to expect. We are committed to serving our healthcare partners while safeguarding our employees.

Supporting the healthcare community:

As you selflessly continue to care for your patients, Biodex is making every effort to keep supply lines open and timely. We expect to remain fully operational and will continue to respond quickly and efficiently. While we are minimizing in-person interactions for the safety of all parties, virtual meetings can be scheduled at your convenience. Call 1-800-224-6339 or contact your Biodex account executive.

Protecting our employees:

Biodex is doing our part to limit the spread of the virus:

- All employee business trips and on-site visitors to our facilities are cancelled at this time.
- Corporate buildings are being disinfected frequently to minimize viral exposure.
- We are encouraging best practices such as frequent handwashing and use of company-provided sanitizing products in work areas.
- Department work areas are being maximized to ensure social distancing.
- Staggered work-from-home schedules have been implemented.

We recognize this is a difficult situation for us all and we wish you well during this time. Please reach out with any questions or concerns.

Be safe, be well. We are here to support you.

Warm regards,

Your friends at Biodex