Protect your investment

- Eliminate the risk of unanticipated repair costs.
- Maintain optimal performance in terms of accuracy, reliability, and ease of use.
- Ensure patient safety by keeping all safeguards functioning as designed.
- Receive technical, clinical and marketing support from an industry leader.

BIODEX BALANCE SYSTEMS
SERVICE PLANS

“The Clinical Advantage”™

www.biodex.com
1-800-224-6339
Depend on the Biodex Service Plan.

1. As the manufacturer, Biodex has direct access to all parts; your service is performed by the same trained professionals who built your equipment.
2. Highest level of support at a very reasonable cost.
4. Biodex will arrange pick-up and delivery of replacement parts.
5. PEACE OF MIND.

We designed and built your device.

Biodex prides itself on providing state-of-the-art-technology to address the technical and clinical needs of your clinicians. However, like any intricate piece of equipment, it will not function flawlessly forever... wear and tear is inevitable in even the highest quality product.

You put your trust in Biodex when you purchased the device, and the warranty was an integral part of your decision. Now that your warranty is expired, or about to expire, you can count on Biodex again to help protect your investment for years to come. Insurance is a part of life and we strongly suggest that you do not leave yourself unprotected.

Take advantage of this opportunity to extend your product warranty by purchasing a Biodex Service Plan today.

Balance System SD™

Extended Warranty
950-440-XT Balance System SD.................................................................$650.00
- Covers labor and travel after first year of warranty

Service Contract
950-440-SA Balance System SD.................................................................$995.00
- Covers parts, labor and travel
- 72-hour response time
- Multi-year discounts available
- Excludes paint

BioSway

Service Contract
950-460-SA BioSway .................................................................................$495.00
- In-house repair, customer responsible for shipping repair to Biodex
- Exchange Program

Balance Systems NON-CONTRACTED RATES
(Without A Service Plan)

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
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<tbody>
<tr>
<td>Priority Response</td>
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<tr>
<td>Priority Parts</td>
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<tr>
<td>Repair Parts</td>
<td>Regular List Price</td>
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<tr>
<td>In-HOUSE Labor</td>
<td>$155 per hour</td>
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<tr>
<td>In-Field Labor</td>
<td>$175 per hour</td>
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<td>Zone Fee (1-6)</td>
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<tr>
<td>Multi-Year Discounts</td>
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<td>Preferred Customer Discounts</td>
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<tr>
<td>Installment Payment Plan</td>
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</tbody>
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Questions?

Call the Biodex Service Plan administrator at 1-800-224-6339 ext. 2113 for assistance with any aspect of choosing a plan, any questions regarding plan details, or to enroll in a plan now.